

## Cookie Delivery & Drop-Off Guidelines

Girl safety is, and will always be, of utmost importance at Girl Scouts of Tropical Florida. Below are guidelines to help your Cookie Delivery and Drop-offs be safe and successful.

- Contact your customer ahead of time to confirm the delivery time and location.
- Girls should always have adult supervision while delivering cookies.
- If cookies have not been paid for by the time of delivery/drop-off, encourage the customer to pay over the phone ahead of time, or collect money in envelopes from customers.
- Find a special way to say thank you! Encourage girls to include a handwritten thank you note to customers or create a thank you video.
- Leave adult-supervised contact information for the customer to easily reorder cookies.
- Bring hand sanitizer or sanitizing wipes to use before and after delivery/drop-off.

### Things NOT To Do During Delivery and Drop-off:

- Do not leave cookies on the doorstep without confirming someone is home. Council is not able to cover the cost of cookies that are stolen or damaged.
- Do not enter a customer's home.
- Do not leave packages in plain sight. Place them inside a paper bag or leave cookies in a place out of sight.
- Do not deliver if you feel uncomfortable.

